



CAR HIRE VOUCHER

Booking number*

NO206851050

Flight number

WF 622

Main driver's name

TZU YING CHUANG

Registration

Manage Booking

Pick-up Tromso - Airport, Norway

| | |
|--------------------|--------------------------------|
| DATE/TIME | 28 Nov 2025 / 09:45 |
| ADDRESS | FLYPLASSVEIEN 31, TROMSO, 9016 |
| DESK TELEPHONE NO. | 90074592 |

Drop-off Tromso - Airport, Norway

| | |
|--------------------|--------------------------------|
| DATE/TIME | 01 Dec 2025 / 16:00 |
| ADDRESS | FLYPLASSVEIEN 31, TROMSO, 9016 |
| DESK TELEPHONE NO. | 90074592 |

Suzuki S-Cross or similar



x5



x4



x5

- ✓ Air conditioning
- ✓ Automatic Transmission

Car rental provider



Car code:

IFAR

Confirmation no.:

1678332561COUNT

Voucher number:

NO206851050

Opening Hours

| | |
|------------|---------------|
| MON | 08:00 - 20:00 |
| TUE | 08:00 - 20:00 |
| WED | 08:00 - 20:00 |
| THU | 08:00 - 20:00 |
| FRI | 08:00 - 20:00 |
| SAT | 12:00 - 18:00 |

Please note that if you collect or return your vehicle outside the pick-up/drop-off time and date booked, additional charges may be applicable or may not be possible. Please contact the desk telephone in case of this. Please also note that the vehicle may not be available if you arrive late to the rental desk. If the vehicle is not released due to a late arrival no funds will be reimbursed. In the event of a delay, please contact the desk telephone number provided above.

MANDATORY DOCUMENTS

DRIVING LICENCE

The main driver's original full licence (physical driving licence) held for a minimum of 1 year(s) with no major endorsements. UK licence holders must present a photocard licence.

An International Driving Permit (IDP) is also needed with your original domestic licence.

If you are a UK customer with a photocard driving licence issued in the UK; you do not need an IDP to drive in the EU, Switzerland, Norway, Iceland or Liechtenstein.

If you have a paper licence issued in Gibraltar, Guernsey, Jersey or the Isle of Man; you may need an IDP to drive in some EU countries and Norway.

DEPOSIT AND PAYMENT CARD INFORMATION

ACCEPTED American Express, MasterCard (not prepaid), Visa (not prepaid). Debit card not accepted unless otherwise stated below. You must present a physical card at the rental desk. Stored versions of cards in mobile wallets will not be accepted.

A deposit amount of NOK 5000.0 will be held against your credit card for the duration of the rental. Your deposit is a guarantee held in the event of damage/theft of the vehicle. This will be released if there is no theft or damage during the rental period. Please note that this does not represent your total excess liability which can be found in the Damage Waiver Liability section.

NOT ACCEPTED: No other payment types will be accepted.

Virtual payment cards are not accepted.

A valid credit card in the first name and surname (no abbreviations) of the lead driver must be presented at the rental desk in order to pre-authorise/charge a deposit. Please be prepared to provide the PIN number of the credit card(s) presented as suppliers could require this to proceed with the rental contract.

In the event that you fail to present a valid credit card, there is a lack of sufficient funds available on the credit card or the credit card is not in the lead driver's name, the car rental agent may refuse to release the vehicle. In these instances, no funds paid will be reimbursed.

A fuel deposit might be blocked on the main driver's credit card. This is done to cover expenses that may occur if the renter fails to comply with the agreed fuel policy.

FORM(S) OF ID

A valid photo ID (passport or national ID).

If your form of identification does not include or match your current address, then a separate printed proof of address is required.

VOUCHER

A digital version of your car hire voucher must be produced upon arrival at the rental desk. Failure to present the voucher means the car hire company may charge you at the local rates. Please note: We are not responsible for overcharges on rentals where the voucher was not presented to the car hire company on collection of the vehicle. If you do not present the required documents, the documentation is not valid or you do not have enough funds on your credit card, the car hire company may refuse to release the vehicle and no funds will be reimbursed.

Please note, most car rental providers only accept credit cards in the main driver's name for the deposit. Please check with the car rental supplier to confirm which payment methods are accepted.

If you do not present any of the documents listed above, the documentation is not valid or you do not have enough funds on your credit card, the car rental agent may refuse to release the vehicle and no funds will be reimbursed to you.

[Read more about mandatory documentation](#)

PAYMENT

Total cost

NOK 2806.65

Payment received

NOK 2807.00*

Payable at counter

NOK 0

* This charge was made by Etrawler Unlimited Company, registered in Dublin, Ireland and it will appear on your credit card statement as **CarHire & Rental Insurance**.

INCLUDED IN THE TOTAL PRICE

✔ Tax Included

Taxes and charges

✔ Airport fee Included

Fee for pick-up at an airport location. Included in the total price of your rental but may be payable at the rental counter. You may need to pay an airport fee on top of optional extras purchased at the counter.

✔ Breakdown assistance Included

Breakdown assistance is included with this car. In case of emergency during business hours, call the number provided by your car hire supplier and they will send help. Assistance outside of business hours may incur an extra charge. Please note that this only covers mechanical failure.

✔ Unlimited mileage Included

Unlimited mileage with this rental means you can drive as much as you want, with no additional charges for extra kilometres.

✔ Collision damage waiver (CDW) Included

Often referred to as CDW, this partially covers damages incurred to your vehicle. Please note that you will still be liable for insurance excess (see: Not Included section below). CDW does not cover damage or loss of keys, tyres, glass or undercarriage.

✔ Theft waiver (TW) Included

This covers costs relating to the theft or attempted theft of the rental vehicle but does not cover the loss of personal possessions. Please note that you will still be liable for insurance excess (see below).

✔ Third party liability protection (TP) Included

This covers damage sustained to another driver's car in the event of an accident caused by you.

✔ Snow tyre set Included

This equipment is necessary to drive in this location

NOT INCLUDED

✘ Damage Waiver Liability NOK 10000

In the event of damage to the rental vehicle, you will be liable for up to the first NOK 10000 of costs and the standard vehicle insurance policy will cover the rest. Please note, you must have this amount available on your credit card at the time of pick-up in order to pay for any damage to the rental vehicle that may occur during your rental period.

✘ Theft Waiver Liability NOK 10000

In the event of theft of the rental vehicle, you will be liable for up to the first NOK 10000 of costs and the standard vehicle insurance policy will cover the rest. Please note, you must have this amount available on your credit card at the time of pick-up in case of theft of the rental vehicle.

✘ Extra insurance Ask at desk

You may be offered additional insurance at the car hire desk. This should be declined if you have already purchased Damage Refund Insurance or another excess insurance product. The credit card holder will still be required to leave a security deposit with the car rental company.

✘ Fuel

Costs vary

Fuel: Pick up and return full.

Your vehicle will be supplied with a full tank of fuel. To avoid incurring fuel charges, you will need to return it with the same amount of fuel as it had when you collected it. You may be required to leave a fuel deposit reserved or charged on your credit card, this will be released or refunded when you return the car full. Missing fuel will be charged on your return. The price per litre charged by the rental agent may be significantly higher than the price at the local service station. A refuelling charge may also be applicable.

✘ Driver's age

Costs vary

25 to 99 years.

Young driver's age: 18 to 24 years. Charge 100 NOK per day. Maximum 1,000 NOK. Includes 25% tax

Customers who fall outside the age limitations will not be able to hire a car unless there is a young or senior driver fee specified in this section. Please note that if applicable, this fee will be included in the rental price and will be payable on arrival at the rental desk in the local currency.

✘ Motorway and border tolls, parking, and traffic violation related fees

Costs vary

All additional costs will be the responsibility of the driver.

The information provided in this voucher is accurate at the time of the booking. However, any modification of the booking by the customer at the rental desk may result in changes to such items as damage waiver liability, theft waiver liability and excess amount. If modifications are made to the booking at the rental desk, the terms and conditions provided to you then shall prevail over this voucher.

VAT invoice requests: If you need a VAT invoice please ask for this when collecting car or in the case of your rental being finished, contact the supplier directly. We cannot provide this on their behalf.

USEFUL INFORMATION

Driver's age

25 to 99 years.

Young driver's age: 18 to 24 years. Charge 100 NOK per day. Maximum 1,000 NOK. Includes 25% tax

Customers who fall outside the age limitations will not be able to hire a car unless there is a young or senior driver fee specified in this section. Please note that if applicable, this fee will be included in the rental price and will be payable on arrival at the rental desk in the local currency.

Travel Restrictions

Vehicles can be driven in Austria, Belgium, Czech Republic, Denmark, Finland, France, Germany, Italy, Liechtenstein, Luxembourg, Netherlands, Sweden, Portugal, San Marino, Spain, Switzerland and the United Kingdom only. Ferry crossings with the vehicle are permitted. A cross-border fee of 250.00 NOK per day applies. In all cases, customers must inform the rental branch of their intention to leave the country with the vehicle and require authorization. Unauthorized cross-border travel will result in a breach of contract and incur a penalty charge of 10000.00 NOK.

Cancellation and no-show policy

What is your cancellation policy for fully prepaid or part-paid bookings?

- 1 - If you cancel 48 hours prior to your pick-up, you will be refunded in full.
- 2 - If you cancel less than 48 hours in advance of pick-up, you will receive a refund minus NOK1397. If your online payment is less than NOK1397, no refund will be made for your car hire booking.
- 3 - If your booking is made less than 48 hours before pick up, the cancellation policy will automatically apply to your booking.
- 4 - All cancellations should be made online via the Manage Booking page prior to the scheduled pick-up time and not with the car rental provider.
- 5 - You can make any changes to your booking up to 48 hours before pick-up, with no additional charge, however, live pricing will apply. If you amend your booking less than 48 hours in advance of pick-up, the amount you currently paid will be carried over to your new booking minus a late amendment fee of NOK757.00. If you have paid less than NOK757.00, no amount will be carried over to your new booking.
- 6 - If you cancel your booking less than 48 hours before pick-up you will be charged a cancellation fee of NOK1397. If you have paid less than NOK1397, you will not be charged more than you currently paid.

If you purchased our Damage Refund Insurance product and have since decided to cancel your car rental booking, the Damage Refund Insurance will be cancelled automatically.

If you wish to amend or rearrange your booking, the Damage Refund Insurance will initially be cancelled. We will, however, automatically create a new policy for your new booking.

In both cases you will receive an email to confirm the cancellation at the email address you have provided during the online booking process.

Please be aware that if you cancel your insurance policy less than 24 hours before the start of your car hire agreement, no refund for insurance will be granted.

What is a no-show?

A "no-show" occurs for the following reasons:

- 1 - You didn't inform us about your cancellation prior to your pick-up time.
- 2 - You failed to pick up the car at the agreed time and date selected without notifying our customer service team of any delay before the pick-up time.
- 3 - Your flight is delayed which results in a late arrival at the rental desk and your flight number was not provided.
- 4 - You failed to provide the documentation that's required to pick up the car.
- 5 - You failed to provide a credit card in the main driver's name with enough available funds on it.

In the event of any of the above, no refunds will be made to you.

The car hire company reserves the right to refuse a car if you fail to arrive on time with all necessary documentation and a credit card with enough available funds for the car's security deposit. In the event of late arrival to the rental desk, and you failed to make contact with our customer service team before the pick-up time or your incoming flight details were not added to your booking, we cannot guarantee that the car will be available. In such a case, unless the car hire has been cancelled at least 48 in advance, you will not be entitled to a refund.

Expert advice to make your journey go smoothly

Always ask for directions to the nearest petrol station to the rental drop-off location. Keep your fuel receipt as proof of refuelling.

Take time to familiarise yourself with the vehicle controls before leaving the car park

Fully inspect the vehicle for signs of damage and report them to the rental desk before leaving the car park

Ask for a map at the car rental desk

When visiting a location for the first time, always choose a safe parking spot like a supervised car park

The logo for CarTrawler, featuring a stylized car icon to the left of the text "CarTrawler".

Phone number: 00 44 203 582 8218